

**EXPANDED DISPATCH RECORDER**

**D-110**

**16+ Hours**

**COURSE DESCRIPTION**

This course provides students with the skills to perform as an expanded dispatch recorder (EDRC). Topics include: expanded dispatch organization and structure, description of resource ordering and statusing processes using the ROSS dispatch software, and the importance of communication skills and working relationships.

**OBJECTIVES**

- Describe the purpose and structure of expanded dispatch.
- Describe the role and responsibilities of the expanded dispatch recorder.
- Demonstrate how to mobilize and demobilize incident resources using established dispatch ordering channels and resource order forms.
- Describe how to communicate effectively and foster positive interpersonal working relationships.

**TARGET GROUP**

Individuals with no previous training or experience in the dispatch function who will assist in the expanded dispatch organization.

**TRAINEE PREREQUISITE**

None

**COURSE DATE**

**April 26-30, 2010**

**LOCATION**

Boise Dispatch Center

**COORDINATOR**

**Leigh Ann Hislop (208) 384-3446**