

**EXPANDED DISPATCH RECORDER
and ROSS**

**D-110
40 Hours**

COURSE DESCRIPTION

This course provides students with the skills to perform as an expanded dispatch recorder (EDRC). Topics include: expanded dispatch organization and structure, description of resource ordering and the status process using the ROSS dispatch software, and the importance of communication skills and working relationships.

OBJECTIVES

At the completion of the course, the student will have the necessary information to:

- Describe the purpose and structure of expanded dispatch.
- Demonstrate how to mobilize and demobilize incident resources using ROSS.
- Understand dispatch ordering channels.
- Understand methods to communicate effectively.

TARGET GROUP

Individuals with no previous training or experience in the dispatch function who will assist in the expanded dispatch organization.

TRAINEE PREREQUISITE

None

COURSE DATE

May 4-8, 2009

LOCATION

Boise Dispatch Center

COORDINATOR

Lani Williams (208) 384-3411